

Analysis of Parent Questionnaire – Summer 2015

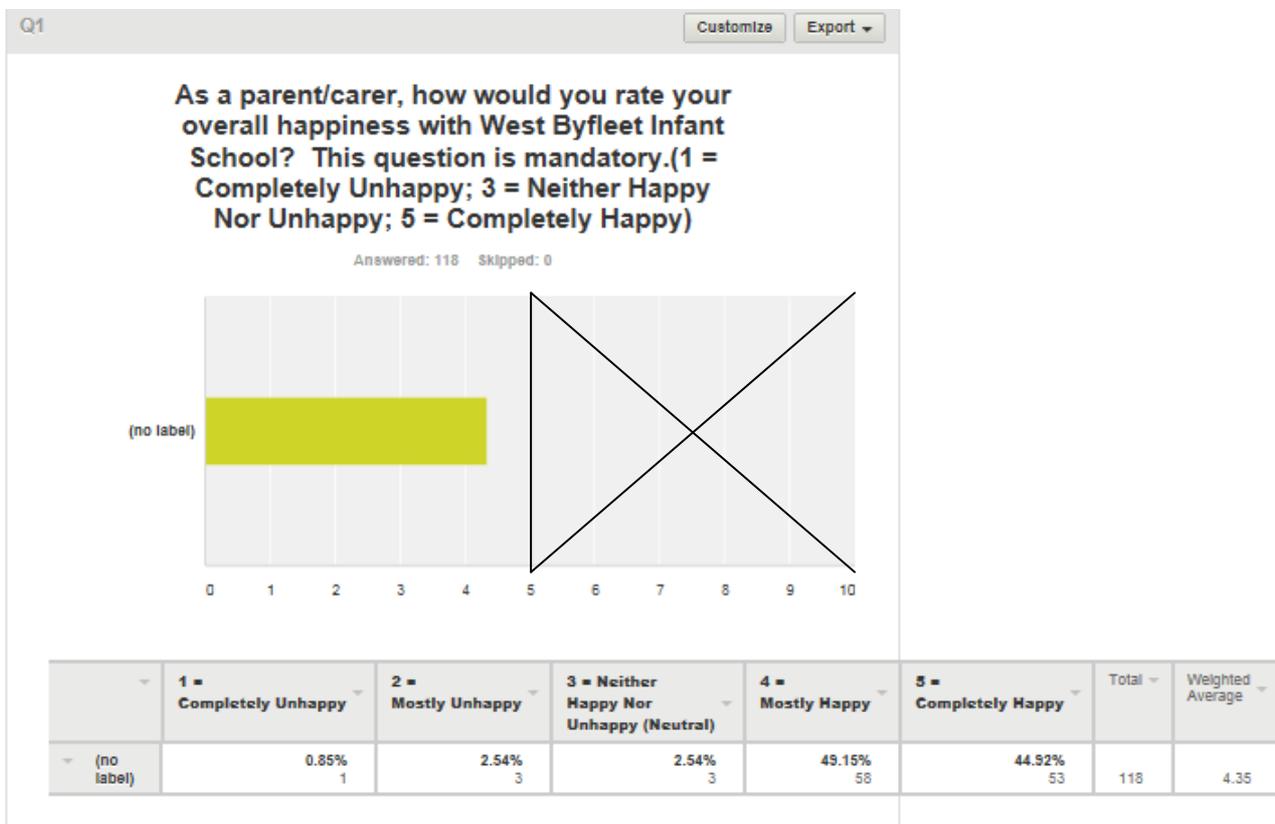
We would like to take this opportunity to thank Tamsin Birch and Becky Perry for all their hard work in creating our school's summer 2015 questionnaire. We would also like to thank everyone who completed the questionnaire; your feedback is invaluable to us.

This year 118 questionnaires were completed which is equivalent to 56%. The responses contained some very positive feedback about what people liked about the school and some very helpful comments on ways to improve for the future.

Headline News... 93% of parents asked were mostly happy or completely happy with West Byfleet Infant School.

We would like to take this opportunity to thank all of the staff at West Byfleet Infant School for their constant commitment and hard work. The children at our school are also amazing and make us proud every day!

Please note that on the graphs in our analysis we created a scale of 0-5, 5 being completely happy.



Communication

85% of people were mostly happy or completely happy with the communication between home and school. The most popular form of communication was via notice board.

Action: We have already set up a notice board with information about the expansion and we will endeavour to keep this updated where we can.

Action: Once the school expansion is completed, we will investigate alternative methods of communicating to parents from a central point on the school premises.

Feedback suggests that too many attachments were added to weekly newsletters.

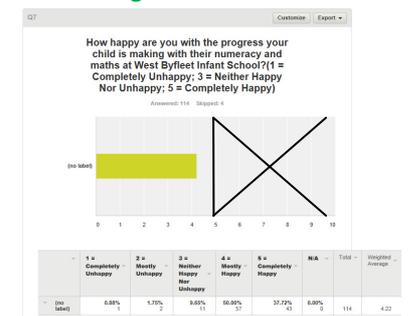
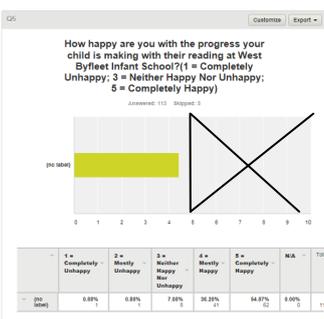
Action: We will discuss this as a staff; an option would be to send out a school newsletter and a different local community information letter to include other non-essential attachments.

Answer Choices	Responses
My child is happy at West Byfleet Infant School	95.76% 113
My child feels safe at West Byfleet Infant School	94.92% 112
My child makes good progress at West Byfleet Infant School	91.53% 108
My child is well looked after at West Byfleet Infant School	93.22% 110
My child is taught well at West Byfleet Infant School	88.98% 105
My child receives appropriate homework for their age	82.20% 97
West Byfleet Infant School makes sure its pupils are well behaved	88.14% 104
West Byfleet Infant School deals effectively with bullying	61.86% 73
West Byfleet Infant School is well led and managed	83.05% 98
West Byfleet Infant School responds well to any concerns I raise	77.12% 91
I receive valuable information from the West Byfleet Infant School about my child's progress	65.45% 82
I would recommend West Byfleet Infant School to another parent	85.59% 101
Other (please specify)	Responses 4.24% 5
Total Respondents: 118	

Progress

As a staff we discussed how we could more effectively communicate your child's attainment and progress with you throughout the year. Currently we share results with parents each term at parents evening and in your child's written formal report at the end of the academic year. Through parental feedback and our own reflections, we feel that it is important for parents to have a greater understanding of their child's progress throughout the year.

Action: We will aim to share children's assessments within reading, writing and numeracy more regularly throughout the year, on a half-termly basis. This will show you your child's attainment each half term and their progress over the year. This will include your child's current targets.



Broad and Balanced Curriculum

88% of people were mostly happy or completely happy with the broad and balanced curriculum provided for their child.

Feedback suggests that this year there has been too great an emphasis on Christianity. A new vicar has started at St John’s Church, who is obviously keen to forge relationships with the community as a whole. We communicate with him regularly and have taken on board parental opinions.

We continue to teach the children about all faiths and religions follow our RE syllabus.

We would like to reassure you that we are not a Church school, although we remain proud of the links we have worked hard to build up with the wider local community.

Actions: We are looking into organising more visits and trips focusing on a variety of faiths in the local community.

86% of parents were mostly happy or completely happy with the P.E. provision we provide in school.

We currently use our P.E funding to team teach with experienced sports coaches from Woking Football Club.

Action: We will review the effectiveness of this and update procedures where necessary to be implemented at the beginning of the academic year 2015-16

Parental feedback regarding swimming was generally positive in Years One and Two. However, it was clear that some reception parents were disappointed that their children did not swim this year.

This decision was not taken lightly and the Early Years experts felt that it had too great an impact on such small children and the time taken out of the school day.

Action: We are looking at ways of expanding the curriculum in the summer term for our Reception children.

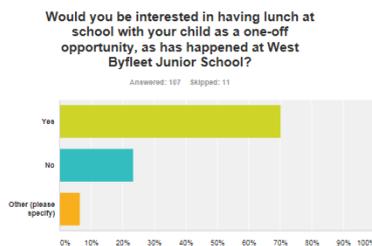
School Lunches

As you are aware, free school dinners are now provided for all Infant School children. As a school, we have embraced this new initiative and review our lunchtime procedures regularly.

Approximately 87% of children take up the free school meals provided by school.

Some of the reasons that parents have given for not taking up free school lunches are;

Their child is a fussy eater, they prefer familiar foods, they don’t like them, parents feel they could be healthier.



70% of parents were interested in having the opportunity to share a school lunch experience with their child (as is offered by the Junior School)

Action: When our school expansion is complete, we will have a much larger hall, and therefore will be more able to offer this facility.

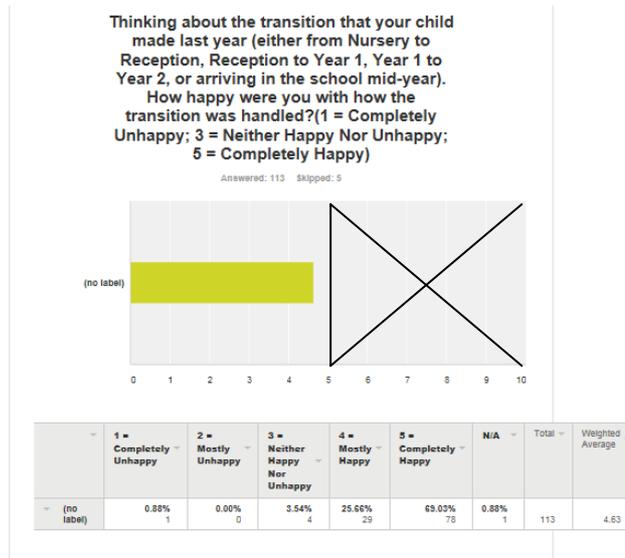
Answer Choices	Responses
Yes	70.09% 75
No	23.54% 25
Other (please specify)	6.54% 7
Total	107

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Transition

We work very hard on providing a smooth transition between different Key Stages and Year Groups.

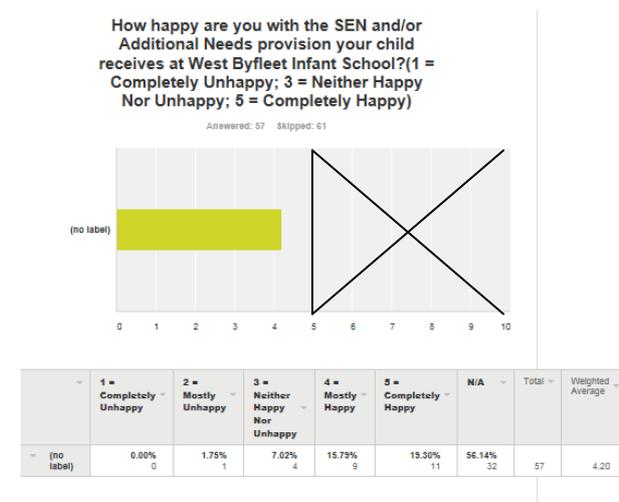
95% of parents are mostly happy or completely happy with transition in our school. We review our procedures every year. We are very proud that this was one of the highest rated questions within our survey.



Action: We will continue to work very closely with our onsite nursery and the Junior School as well as other local educational providers.

SEN Provision

Those parents whose children have additional needs spoke very highly of our SENCO Sarah Boon and her team. As a staff, we receive regular training on the specific needs of the children in our care.



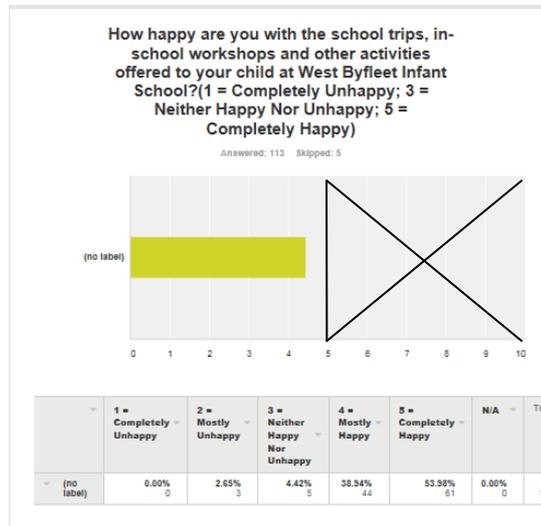
'Mrs Sarah Boon is an exceptional SENCO and has been amazing in helping my child through their everyday problems and anxieties. She is excellent at communicating with parents and always keeps us in the loop about our special needs child's development. She has a remarkable insight into how these little ones think and operate and is a huge asset to the school'.

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School Trips

We aim to provide a selection of trips and visitors for our children, which relate to the topics they are learning. 93% of those asked were either mostly happy or completely happy with the trips and workshops provided.

Forest Schools has been very well received from pupils, staff and parents alike. We will continue to provide this facility next year. Many thanks to our wonderful PFA who funded Forest Schools this year.

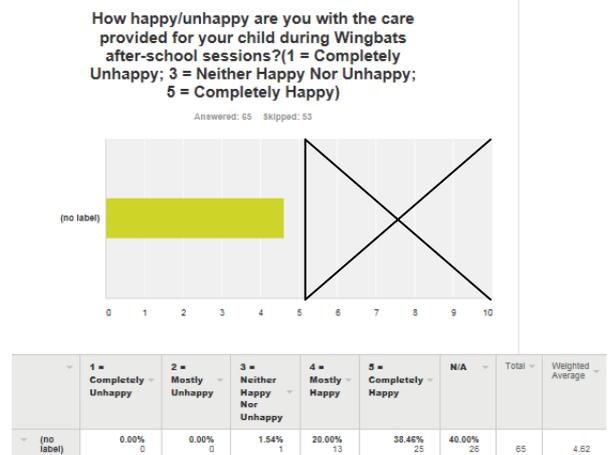
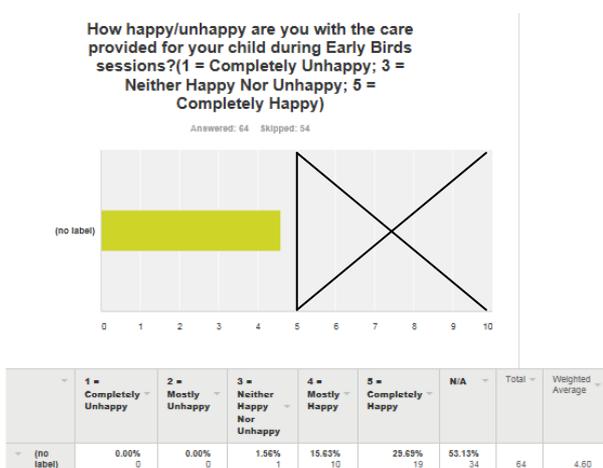


Action: Next academic year we aim to provide a greater variety of trips, workshops and visitors throughout the year, dependent on funding.

Wrap Around Care

Early Birds and Wingbats

For those of you who use our wrap around care facilities, Early Birds and Wingbats were very highly praised in our survey.



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Positive Feedback	Areas to improve
<ul style="list-style-type: none">• 7.45 start with no booking required• Fantastic caring staff• Across school friendships• Variety of activities• Theme nights and parties	<ul style="list-style-type: none">• Providing more computing facilities• More consideration for Junior School provision• Breakfast could be provided• Continue developing variety of activities

The Wingbats Committee meet every term and work closely with the Wingbats staff to ensure we are doing our best for the children in our care.

Action: New tablets have been provided this year. Children are now able to have a voice via our pupil comments box. These comments are regularly reviewed by Miss Ginn and where appropriate suggestions are implemented.

The staff who provide our wrap around care were highly praised...

'They receive excellent care and consistency through the Ginns. All the staff know the children well and see that all their needs are met. They are very happy to go and we know that they are extremely well looked after and safe while they are there.'

'Mrs and Miss Ginn are fantastic! We like the fact that the children don't have to do an activity, they can develop relationships with others and enjoy themselves. It is also good that the children interact with all age groups.'

'The atmosphere is warm, caring and fun, thanks for the way the staff deal with the children. Good variety of activities, hearty snack available. Well organised and planned.'

Extra-Curricular Clubs

From the responses given, a variety of clubs were attended this year with the most popular being football and Wingbats.

For those families who do not take up this provision the reasons included the following...

- Child too tired
- Logistics of more than one child or working parents
- Time
- Cost
- Limited space
- Nothing that suited interests
- Not clear on which clubs were available
- Already attend other clubs
- Mummy misses little one like crazy and just wants him home!!

Action: We will aim to continue to provide a variety of clubs within the restraints of the expansion work. At the beginning of the year we will inform parents of clubs provided in a table format, to make our provision clearer.

As always, we are happy to speak in confidence, to individual families who may need help in funding a specific club for their child.

Homework

82% of parents asked were mostly or completely happy with the homework set.

Interestingly views varied a great deal from parents believing their child is too young for homework, to others who wanted extension activities. For children of infant age homework is not compulsory, although it makes a big difference to their progress in school and we very much appreciate your support.

If you feel that the homework set is inappropriate for your child's needs please speak to your child's class teacher directly.

Expansion

57% of parents asked were mostly or completely happy with our school expanding. Regretfully this was the area of most concern in our survey. Although we understand parental concern about the logistics of the expansion, many of you are clearly aware that this is a Surrey County Council project and therefore largely out of our control.

One of the main concerns from our survey is the lack of outside space provided during the build and beyond. We can assure you that the wellbeing and safety of your children is our top priority.

Action: As a staff we are discussing ways of providing the children with greater space in which to play. This may include a staggered playtime, or using other available space near to the school. Come September we will know more about logistics and available space.

Once a decision has been made concerning playtimes, we will communicate this to parents.

As a staff and Governing Body, we are doing our utmost to retain the family Ethos of the school, which we feel to be very important. We are pleased to see that through the comments in the survey, parents are supportive and recognise this.

'The school may be expanding but it still feels very family-like and the staff and teachers have all been very lovely and welcoming'

'WBIS is a lovely school with a great environment & 'feel' to it. It seems to have the right balance between ensuring good behaviour & respect but allowing the children to have fun in a happy & safe environment. I believe the bulge class has been handled effectively - inasmuch as the familiarity/community feel of the school hasn't changed (hopefully this will continue as the school grows even more).'

Governors

A large proportion of parents who completed the survey indicated that they are not familiar with the Governors or the extensive work that they do.

Action: We are very keen to develop a greater partnership between parents and Governors. Although Governors are frequent visitors in the school, we are exploring ways in which they can become more familiar to both parents and children.

There is a Governor section on our school website that includes a letter from Alan Cross (Chair of Governors) and introduces each individual Governor.



Alan Cross, Chair of Governors

<http://www.west-byfleet-infant.surrey.sch.uk/school/governors/>



Angela Woods, Vice Chair of Governors

Early Finish

Understandably, there was a very mixed response to a proposed finish time of 12.30 on the last day of term.

69% of those who answered the question were mostly or completely happy with a proposed early finish or didn't mind either way.

We are aware of the implications for working parents and those with children at other schools. Any decision that may be made in the future with regard to an early finishing time will be done in consultation with West Byfleet Junior School although there is no immediate plan for this to happen.

Action: We will endeavour to keep you informed and updated about this matter.

Parent comments & Staff Recognition

These are a selection of comments or quotes taken directly from the survey.

'We have been extremely impressed with the excellent teaching and care that both of our daughters have received during their time at the school and feel that they have both made superb progress throughout each class.'

'We are exceptionally happy with the school. Our son is very happy and we are continually amazed at how well he is doing. I feel the staff are always available and very willing to listen to concerns however minor with care and compassion. I would and have highly recommended West Byfleet Infants to other parents.'

'We absolutely adore West Byfleet Infant School and thoroughly support its ethos and educational values. Mrs James and her team are fabulous, and Gill and Sue are exceptional and set a friendly and lovely environment. We couldn't be more thrilled with the school as a whole.'

'I'm glad parents have been invited to come along to a maths lesson soon, as it will be good to see how best to support my child's learning. I'd welcome more opportunities like this (e.g. for reading/literacy).'

'Our son has progressed in so many ways this year. His confidence has grown and he has developed into an incredibly secure and happy individual. This is due in great part to how happy, safe and cared for he has felt at school. The staff are wonderful and we feel we really couldn't have chosen a better place for our boy to be. Simply put, THANK YOU.'

We are proud to say that all our staff were mentioned in the staff recognition section, this gives us great confidence that across each year group parents are aware of how strong and dedicated our teams are. We are extremely lucky to have such exceptional individuals working here. Special thanks go to our wonderful office ladies Sue and Gill who were praised time and time again!!!

'Gill and Sue-No words to describe how good these two ladies are, Always well communicated and very helpful! Whenever I have any issues they handle it carefully and come out with positive results. Very approachable,always smiling. Sometimes I wonder how can they know the names of each and every parent. Hats off to Gill and Sue. Simply amazing.'

'Gill & Sue are fabulous! They are often the first people you deal with so they set the tone & provide a positive link between the school/the children & carer. They are always very happy to help & of course look after all the bumps & bruises!!'

'The office staff are second to none. Excellent communication, always make you feel welcome and greet you with a smile and always happy to help you. Thank you both - makes our lives as parents so much easier!'



Thank you to everyone who has taken the time to complete this questionnaire. In our analysis, we have tried to respond to the most commonly raised issues. Inevitably there are areas which we have not mentioned in our analysis. Please remember that we have an open door policy and if there is anything more you wish to discuss we are more than happy to speak to you.

EXCITING NEWS... Lucky Winner of our Champagne draw is



.....SHEREE DAVIS

